



COASTAL

Shaping the future.

GUARANTEE - BLU™ RANGE

Conditions

The product must be maintained, checked and cleaned on a 6-monthly basis, or on a monthly basis in aggressive environments, in accordance with the product's "Care & Maintenance Instructions" booklet. Any moving parts need to be lubricated annually.

The product only will be replaced with the same or an equivalent, no consequential costs or fitting charges will be considered.

The product's "Care & Maintenance Instructions" booklet instructions have been followed.

Misuse, negligence or accidental damage will render this guarantee null and void.

Any modifications or repairs carried out by someone other than Coastal will render this guarantee null and void.

Procedure

- Any fault must be reported immediately with an image of the defective part to sales@coastal-group.com.
- A relevant member of our team will be in contact with you to gather more information as required about the fault or issue.
- Case will then be assessed by our team and a replacement agreed at their discretion.

**Lifetime means the lifetime of the door or window the product is first fitted to.*

***This guarantees that the finish will not peel, rust, pit or corrode. It does not cover scratching. We guarantee that if tea staining occurs on the SSS or PSS finishes it can be removed using our DR121 Cleaner.*

Guarantee Detail

The below is subject to the conditions having been met.

- Mechanical Guarantee - Lifetime*



- Finish Guarantee**

- SSS and PSS (Raw metal) - Lifetime*
- PPB/PSB/PBK (PVD) - Lifetime*



- MBK/MSB/ORB (Coated) - 15 Years

