

GUARANTEE WARRANTY

DEVENTER Profielen guarantee clause:

- ✓ Use only of high quality raw material:
 - Obsolete-, weather-, ozone- and ultra violet- resistant
 - Elastic to cold
 - Meets the relevant requirements from NEN 5656 and DIN 7863 norms
- ✓ Optimum design of weather seals, developed for its function and practical use, supported by a choice of materials.
- ✓ Frequent inspections of the production process:
 - Measure-tolerance according to DIN 16941-2B
 - Maximum guarded environmental demands

Life time guarantee

DEVENTER Profielen gives you a life time guarantee period on all of the delivered seals. This period starts on the date of invoice.

Appeal for guarantee

An appeal for guarantee should be made within 10 working days after certain circumstances, which are covered by our guarantee, have taken place. Guarantee appeals need to be made on paper addressed to DEVENTER.

DEVENTER will examine the request and, when it is considered correctly, will deal with it in accordance with the guarantee warranty.

Contents and fulfilment of guarantee warranty

Obligations, made by DEVENTER through this guarantee warranty, will be met by redelivering the seals which quality is claimed not to be as ordered.

Any other claims are not applicable.

Exclusions

Excluded from this guarantee warranty are:

- ✓ Influences due to circumstances beyond the delivery itself or any circumstances that cannot be imputed to the supplier.
- ✓ Normal discolouring, becoming obsolete, wearing out in normal use, incorrect, exceeding or figurative use by buyer.
- ✓ Acting or neglecting against DEVENTER's guidelines.
- ✓ Damage of the whole project.

Appeal for guarantee cannot be made when the seals are not in process within 6 months after delivery.

Faults being the result of using or processing the seal that is not in conformity with its function, are excluded from this guarantee like:

- ✓ Mechanical overburdening
- ✓ Non competent assembling
- ✓ Damaging by wood conserving goods and the use of seal damaging paint
- ✓ Unprofessional storage

General terms of delivery

The DEVENTER general terms of delivery are listed with number 102/88, at the courthouse in the city of Breda, and remain valid.