

Certificate

10 Year Warranty

FGTE Multi-point Locking System

Issued to: Coastal Specialist Ironmongery Ltd

Winkhaus offer a ten year warranty on the above product subject to adherence to the terms and conditions as detailed in this document.



Signed on behalf of Winkhaus (UK) Ltd,
J.R Harris Managing Director

6th April 2021
Date Issued

Secured by Design



Official Police Security Initiative

TERMS AND CONDITIONS OF WARRANTY

(Applies to the FGTE High Security Multi-point Locking Systems manufactured as from 1ST January 2009)

1. All moving parts and hooks must be lubricated at least once a year using a light grease such as petroleum jelly, or similar.
2. Winkhaus should be consulted first if it is intended to install the lock in humid rooms/conditions or in areas with aggressive/corrosive environment or within any door that is constructed of material that may cause corrosion to the lock.
3. All components must be fitted in accordance with Winkhaus mounting instructions.
4. The lock must be regularly checked for wear and tear and if necessary fixing screws should be tightened and /or parts replaced.
5. Only non - corrosive cleaners should be used on Doors and care should be taken to ensure that any cleaning substances do not come into contact with the Lock or keeps.
6. If Doors are to be surface treated (such as preservative spray or stain) or coated with any type of substance then the Lock and keeps must be protected from contamination.
7. Any adjustment of the Keeps must be carried out by skilled personnel. This also applies to the initial installation and adjustment of the Door and any subsequent replacement of parts.
8. The Warranty is only applicable if all parts used are original Winkhaus components and mounting has been carried out in accordance with our instructions.
9. The Warranty will not apply in respect of any mechanical breakdown which results wholly or partly from :-
 - a) any collision, impact, accident, fire, self ignition or explosion, theft or attempted theft, frost, freak weather or temperature conditions.
 - b) any deliberate damage, neglect or misuse of the Lock or keeps or any modification such as fitting of replacement or experimental parts or other equipment not approved by Winkhaus.
 - c) a gradual reduction in operating performance of any component where this can reasonably be considered to be the result of general wear, tear and deterioration commensurate with age or use of the Lock.
10. The Warranty does not apply to any other costs involved with fitting replacement parts/ or Door which maybe incurred by the original Door manufacturer or any other third party, whatsoever. Dependent on the cause of failure and the circumstances involved and at the discretion of Winkhaus, consideration maybe given to reimbursing the on-site labour costs only in fitting a replacement lock or component.
11. Should any defects occur within the 10 year warranty period (From the date the Lock and keeps were supplied to the Door manufacturer) which are due to incorrect manufacture of the FGTE lock, or the material used for manufacture being not to specification, then Winkhaus will supply replacement parts, free of charge, to the original Door manufacturer or supplier. This is subject to the defective parts being returned to Winkhaus at no cost.